





Name of area/staff member responsible (if known): \_\_\_\_\_  
\_\_\_\_\_

**IF YOU ARE MAKING A COMPLAINT:**

Date of Occurrence: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

**Have you previously contacted us about this issue?** (please circle the correct response and provide details) **No/Yes**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**What outcome are you seeking?** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Do you need assistance? Do you have a disability, injury or language barrier that is likely to require alternative contact from this Department?** (please circle the correct response)

Telephone Typewriter      **No/Yes**      Interpreter Service      **No/Yes**

**Department of Transport: Office Locations**

**If you are writing on someone else's behalf please fill in their details below:**

Name: _____	File reference: _____
Address: _____	(if known) _____
_____	_____
_____	Phone number: _____
Email: _____	Fax number: _____
_____	_____

Your relationship to complainant (e.g. mother, brother, friend) \_\_\_\_\_

Has the complainant given their permission for you to lodge this complaint on their behalf (please circle the correct response): **No/Yes**

**Signature:**

**Date:**

\_\_\_\_\_



Government of **Western Australia**  
Department of **Transport**

## Metropolitan office locations

### Perth

Level 2  
140 William Street

### Welshpool

21 Murray Road South

### Morley

63 Russell Street

### Rockingham

37 McNicholl Street,  
Cnr McNicholl & Chalgrove

### Midland

Midland Gate Shopping Centre  
Cale Street

### East Perth

Public Transport Centre  
West Parade

### West Perth

Corner Troode Street & Plaistowe Mews,  
City West

### Kelmscott

34 Gillam Drive

### Willagee

Corner Leach Highway & Stock Road

### Joondalup

65 Boas Avenue

### Fremantle

1 Essex Street

### Mandurah

Corner Ranceby Avenue & Pinjarra Road

## Regional office locations

### Geraldton

65 Chapman Road

### Karratha

3 - 5 Welcome Road

### Exmouth

Payne Street

### Albany

178 Stirling Terrace

### Kalgoorlie

Unit 4, 35 Brookman Street

### Pinjarra

Murray House  
14 James St, Cnr Murray St

### Carnarvon

Carnarvon Boat Harbour,  
Harbour Road

### Broome

9 Napier Terrace (Kennedy's Store)

### Kununurra

Cnr Messmate & Bandicoot Drive

### Bunbury

Sixth floor "Bunbury Tower"  
61 Victoria Street

24 Wellington Street

### Exmouth

21 Maidstone Crescent