

# MINUTES (Abridged)

## Taxi Industry Board (TIB) Meeting

Wednesday 8 September 2010  
Passenger Services Business Unit (PSBU),  
Department of Transport (DoT)  
Conference Room, 20 Brown St, East Perth  
**8.00am**

Attendees: Barry MacKinnon – Chairman  
Professor Greg Martin – Deputy Chairman  
Tony Carter – Member  
Dr Martin West – Member  
Debbie Karasinski – Member;  
Bruce Morgan – Member  
Stephen Scott – Member  
Nichol Kabugua, Policy Advisor, Office of Minister for Transport  
Peter Ryan – GM, PSBU  
Rick Roberts, PSBU  
Mr Kevin Foley – Chairman TCWA

Apologies: Nil

<b>Agenda Item</b>	<b>Issue / Discussion</b>
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| 1. | <p><b>Mr Kevin Foley, Chairman Taxi Council WA – Workforce Development for Western Australia's Taxi Industry</b></p> <ul style="list-style-type: none"><li>• Mr Foley thanked the TIB for the invitation to address this issue and outlined the concerns raised in the TCWA paper. He identified some key risks to workforce development in the taxi industry and offered three strategies to address these concerns as follows:<ul style="list-style-type: none"><li>➤ Fast Track: Reduce 'Time' as a Barrier of Entry into the taxi industry;</li><li>➤ Build the reputation of the occupation and market the opportunities; and</li><li>➤ Ensure that taxi fares and shift lease conditions reflect the cost of delivery and ensure viability.</li></ul></li><li>• In the ensuing discussion the TIB members sought clarification from Mr Foley on issues such as possible problems with labour supply at Christmas/New Year, the aptitude test, driver behaviour, ethnicity of drivers, training and questions of viability vs service.</li><li>• The Chairman thanked Mr Foley for the paper and his time and undertook to provide feedback to the TCWA and ensure that the Minister was aware of his</li></ul> |
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concerns.

2. **Acceptance of Minutes of previous meeting and declarations of interest**
  - The minutes of the meeting held on 17 August 2010 were accepted. Abridged version was provided for posting on the TIB website.
  
3. **TIBRG**
  - Mr Carter indicated that he would incorporate TCWA's feedback in his Security for Passengers and Drivers exercise and that he was anticipating further items from TIFWA and other stakeholders.
  - Mr Roberts advised that Mr Graham Moss had advised that he would recommence attending TIBRG meetings, that Ms Mallika MacLeod's CV had been forwarded to the Minister's Office and that Mr Tony Glazner from TIFWA advised that he was to replace the incumbent TIFWA representative (once his CV was submitted and approval was granted by the Minister).
  - The Chairman requested that Mr Morgan attend the next TIBRG meeting to discuss the fare model subcommittee's activities.
4. **Metropolitan Taxi Fare Model (MTFM)**
  - The MTFM subcommittee reported that the revised model was finalised and that it was ready for presentation to the TIBRG for comment.
  - The matter of an earnings model was again flagged for future discussion by the TIB in the new year.
  - MTFM to be placed on website after approved by MFT.
5. **MPT Subcommittee**
  - Ms Karasinski reminded the TIB members that the next meeting of this subcommittee was on 21 September. Agency members of this subcommittee had undertaken to provide papers on their transport policies relevant to MPT's. Lottery West's paper had been received and PSBU's contribution was in the draft stage.
  - Ms Karasinski undertook to remind the Disability Services Commission representative of this deadline.
  - The Chairman requested that this subcommittees Terms of Reference be placed on the TIB website.
6. **GTS Subcommittee**
  - The TIB acknowledged that the MFT had referred this matter back to DoT to pursue options for other sectors of the passenger transport industry to provide a GTS.
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7. **Regulatory Review Subcommittee**
  - The subcommittee members indicated that the

consultant's report was due by 17 September and that these members would meet again upon receipt of that report.

- Mr Scott indicated that he was drafting a matrix of the Taxi Industry Structures and Responsibilities and that he would meet with PSBU to fine-tune the document on 14 September.

8. **Correspondence**

- The TIB acknowledged the letter at 8e and the Chairman requested a response be drafted.

9. **Ministerial Issues**

- The TIB acknowledged and noted the items listed.
- The TIB was advised that the Milligan Street and Taxi Camera Surveillance Unit (TCSU) EERC submissions were tabled for the October session of the EERC.
- Mr Ryan indicated that the standards for the new TCSU's were being reviewed by a NSW specialist.
- The Chairman requested a paper on the specifications of the proposed TCSU's and suggested that there was an opportunity for an awareness campaign on the implementation of this initiative and for other parties to endorse the need for the TCSU's to be upgraded and funded partially by government.
- Ms Karasinski expressed concern at incidences that were allegedly occurring in taxis as had appeared in recent press. The TIB requested that these incidents warranted the formation of a subcommittee to examine these incidents and strategies to address them.

10. **Quarterly Performance Reports**

- The TIB was advised that the quarterly report and the OEPPOH report was still delayed due to ongoing technical problems with the source data.
- Peak Period plates operating times to be reviewed at the next meeting when Q@ report information is discussed.

11. **Items to Note**

- The TIB noted the Issue Paper provided on Conventional Taxi Lease Plates - Retention of Drivers.
- Mr Carter acknowledged the information that was in the paper and requested that the next driver survey include a query on the number of shifts per week that drivers work.
- The TIB was advised that the next meeting would be 13 October and that the November meeting would be held at the Burswood Entertainment Complex to facilitate the TIB attending the Taxi Driver of the Year Awards.
- Ms Karasinski advised that she would be unable to participate in the postponed interstate study trip. Dr West volunteered to replace Ms Karasinski on this trip. The trip is intended to occur in late October/early

November.

- Chairman requested that the Director General be invited to the next meeting to expand on his view of the role of the taxi industry in the overall provision of public transport options.

12.

**Next Meeting**

- Next meeting of TIB to be Wednesday, 13 October at 8am