Attention:  News Editor/Chief of Staff
April 22, 2013
For immediate release

New measures for Proof of Identity security

- Improvements in safeguarding customer identity through secure information management and personal identification systems
- New Proof of Identification documents accepted for teenagers

Western Australians will see improvements in the application process for Proof of Identification (POI) thanks to changes announced today by Acting Managing Director of Transport Services at the Department of Transport (DoT), Michael D’souza.

Mr D’souza said changes to the POI requirements were an integral part of safeguarding Western Australian identities as well as providing improved service delivery to applicants.

“DoT continually reviews POI requirements to ensure applicants adequately prove they are who they say they are and also prevent other individuals from using your details without your permission,” Mr D’souza said.

“Our POI credentials at a State Government level are essential in ensuring identity security and any weak link can affect the wider identity security framework.”

The Department has also recognised the challenges teenagers may have in supplying these documents when they apply for their first driver’s licence or a proof of age card.

“To make it easier for teenage applicants while still maintaining a national standard of identity security, they can now provide documentation from a wider range options,” Mr D’souza said.

New documents to be used as proof of identity for teenagers are as follows:
- Western Australian (WA) secondary school report (less than six months old)
- WA Keys for Life certificate (less than 2 years old)
- Current DoT Recreational Skippers Ticket
- Australian Taxation Office taxation notice.

In addition, DoT is currently working to produce a number of translation videos clarifying POI requirements for people from culturally and linguistically diverse backgrounds.

The Department’s changes continue to be in line with the National Identity Security Strategy (NISS) gold standard enrolment procedures. The gold standard procedures require that applicants provide documentation to satisfy the following four categories:
• Category A: Establishment of identity;
• Category B: Link between identity and person;
• Category C: Evidence of identity operating in the community; and
• Category D: Evidence of residential address (WA).

A combination of five original documents must be presented to verify their full name, date of birth and current residential address.

For more information, please visit www.transport.wa.gov.au/poi or call 13 11 56 for a full list of identity requirements.

Fact File

• Revised POI requirements were introduced in September 2011 to align with the National Identity Security Strategy (NISS) gold standard enrolment procedures.
• Category D documents (evidence of residential address) will now be accepted where the date of issue is less than six months old.

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