



Questions and answers

Photo Card

The Photo Card can assist people who do not hold a learner's permit or driver's licence to prove their identity. The Card has the same level of integrity as a driver's licence and will be recognised by the Department of Transport (DoT) as a form of primary identification.

Who can apply for a Photo Card?

WA residents aged 16 years and older can apply for a Photo Card.

Do I need to provide proof of identity documents?

Yes, you must supply a combination of five original identity documents to verify your full name, date of birth and current residential address if you have not previously held a WA driver's licence, learner's permit or photo card, refer to www.transport.wa.gov.au/poi for information on what documents you must supply.

How do I apply for a Photo Card?

You will need to complete a Photo Card Application (PC1) and present it in person to a Driver and Vehicle Services (DVS), Regional DoT centre or agent with an approved combination of identity documents.

If you cannot attend in person as you have a medical condition, are living in a remote area, temporarily absent from WA, or have a medical condition preventing attendance, you will need to post your completed application along with a Photo Kit (E13) form.

Do I have to have my address on the card?

No. You have the option of including your address on the card, or you can choose to have two cards – one showing an address and one without it.

How long will a Photo Card be valid for?

A Photo Card is valid for five years.

I'm an aged pensioner, do I pay for a Photo Card?

If you already have a concession applied to your driver's licence the correct rate of concession will be applied to any WA Photo Card application you make. If you have not previously applied for a concession on your driver's licence you must provide your concession cards to obtain the concession rate.

Where can I use my Photo Card?

The Photo Card will have the same integrity as a driver's licence so it should be accepted by organisations that accept a WA driver's licence as proof of identity.

What do I do if my Photo Card is lost, stolen or damaged?

You must notify DoT's DVS within 21 days, to obtain a replacement card, you must complete a PC1 and lodge it in person with primary and secondary identification. A replacement fee will be applicable.

If I move how can I notify DoT?

You must notify DoT within 21 days, you can change your address details online at www.transport.wa.gov.au;

If change my name, how can I notify DoT?

Change of name can only be affected by attending a DVS centre or regional DOT centre or agent in person with documents that support your change of name. Refer to www.transport.wa.gov.au/licensing/change-my-name.asp

