



How to become a professional Perth taxi driver

Is taxi driving for you?

The Perth taxi industry welcomes people who:

- like working with people from a wide range of backgrounds;
- have good communication skills; and
- will provide a high level of service to all passengers.

Assessment and training for new taxi drivers

People seeking a licence to drive a taxi need to complete a number of licensing and training steps:

1. 'T' extension.
2. Medical assessment.
3. Aptitude test.
4. Taxi driver training course.
5. Registration test.
6. Issue of the 'T' extension and metropolitan taxi driver identification card.



Quick Checklist – Applying for a taxi licence

Ensure all boxes are ticked and completed.

Step 1: Determine if you are eligible

To be eligible for a taxi driver's licence:

- You must be at least 20 years of age.
- Have held a driver's licence for at least three (3) years.
- Not be a provisional driver

Step 2: Attend a Driver and Vehicle Services Centre or regional Driver and Vehicle Services Agent with:

- National Police Certificate (application must be made at Australia Post) National Police Clearances issued by online providers will not be accepted. Police Clearance must be no older than three months.
- Traffic Conviction record and Traffic Infringement record (both can be obtained from your local police station)

For further information regarding applying for the above documents please refer to www.police.wa.gov.au

- Complete an "MDL1 –application form", which is available online or at your local Driver and Vehicle Services Centre ph: 13 11 56).
- Pay the appropriate application fees

Step 3: Undergo and pass a medical examination by your doctor

- You will need to book and attend a medical examination with your doctor.
- You will need to take the 'Medical assessment certificate - fitness to drive form M107A' with you. This form is to be completed by your doctor, who will return it to us.

Detailed instructions are provided on the form.

Once the above have been successfully completed, you will receive a letter advising whether you can continue with your taxi driver training.

- Complete Aptitude test.
- Complete driver training course.
- Complete taxi driver registration test.
- Receive Taxi driver Identification Card.

Enquiries

Client Services Officer
Passenger Services Business Unit
GPO Box C102
Perth WA 6839

Telephone: 1300 660 147
Email: taxidriver@transport.wa.gov.au
Website: www.transport.wa.gov.au/taxis

The licensing and training steps

Following, are the licensing and training requirements for becoming a taxi driver in Perth. If you have any questions regarding the details or costs of any of these steps, please contact the relevant service provider.

1 'T' extension

You can apply for the 'T' extension at any of the Department's Driver and Vehicle Services Centre. To be eligible you need to:

- be at least 20 years of age;
- have held a driver's licence for at least three years;
- not be a provisional driver;
- provide a National Police Certificate, traffic conviction record and traffic infringement record (no older than 3 months) when making application;
- provide suitable personal identification;
- provide the contact details of two referees who have known you for at least 4 years;
- complete an application form;
- pay the current application fee; and
- obtain a medical assessment form to be completed by your doctor.

IMPORTANT: You will be required to produce photographic identification at every step of your training. If you do not have a current passport or driver's licence with a photograph, it is recommended that you obtain a replacement driver's licence with a photograph when you are applying for your 'T' extension.

People seeking further information regarding the 'T' extension application process, or the address of the nearest Driver and Vehicle Services Centre, can telephone 13 11 56.

Further details can also be found on our website:
www.transport.wa.gov.au

2 Medical assessment

You must take the required form to your doctor and undergo a medical assessment. Your doctor will send the results to the Driver and Vehicle Services Centre. When the medical assessment has been successfully completed you will receive a letter advising you to proceed to the next step.

3 Aptitude test

You must successfully complete an aptitude test, conducted by the Central Institute of Technology. This test is designed to assess your suitability for operating a taxi and dealing with customers. Please contact the following service provider to find out more about the test and to arrange your appointment.

Central Institute of Technology Perth Campus
Level 3
25 Aberdeen Street
Northbridge
WA 6000

(08) 9427 1377 or (08) 9427 1239

After receiving a letter informing you that you have passed the test, you may go on to complete the next steps.

4 Taxi driver training course

This course is made up of units covering the range of skills and knowledge needed to effectively meet the needs of taxi passengers in Perth.

The course is completed in two stages; the self-paced learning package and in-class training.

The self-paced learning package contains essential information about Perth geography and being part of the taxi industry. The in-class training covers all other aspects of operating a taxi, such as driving and customer service skills.

Training benefits for taxi drivers

The training course is made up of national road transport competency units. This means that new taxi drivers gain recognition for units completed if they move to other transport industries or to taxi industries interstate. Drivers can also complete additional units and gain a nationally recognised qualification, the Certificate III in Transport & Distribution (Road Transport).

When you have completed the course, you will be issued a 'Statement of Attainment' for the units you have completed. The course can be completed with one of the following approved training providers.

Transport Forum WA
239 Star St Welshpool WA 6160 Tel (08) 9355 3022

Transport and Communications Training Academy of WA
7 Harvey Street, Victoria Park WA 6101 Tel (08) 9422 2288

WA Advanced Training Academy
129 Clayton Street, Belview WA 6056 Tel (08) 9250 6022

5 Taxi driver registration test

After you have completed your training, Department assessors will test you. This test is designed to confirm that you have all the essential skills necessary to meet the needs of taxi passengers. It is an on-road test in a simulated taxi. Through completing a series of practical tasks, you will demonstrate the skills you have acquired during your training.

Arrangements for your test will be made through your training provider.

6 'T' extension and taxi driver identification card

Once you have successfully completed your registration test, a metropolitan taxi driver identification card will be issued to you. This will enable you to operate a taxi in Perth.

Ongoing training for taxi drivers

Our Department is committed to maintaining and improving the standard of service provided to taxi passengers and has introduced:

- **Retraining**
Taxi drivers who do not perform to the required standard will be required to complete appropriate retraining in order to continue operating a taxi.
- **Professional development training**
All Perth taxi drivers are required to complete 4 hours of professional development training once every 2 years.

Mutual recognition for interstate taxi drivers

If you are currently registered as a taxi driver in another Australian state or territory, your previous training and experience may be recognised as part of these requirements.

Please apply for a Western Australian driver's licence and mutual recognition of your interstate taxi driver registration at one of the Department's Driver and Vehicle Services Centre.

Please note you will be required to provide a National Police Certificate (no older than 3 months).