

MINUTES

Taxi Industry Board (TIB) Meeting

Wednesday 13 October 2010
Passenger Services Business Unit (PSBU),
Department of Transport (DoT)
Conference Room, 20 Brown St, East Perth
8.00am

Attendees: Barry MacKinnon – Chairman
Tony Carter – Member
Dr Martin West – Member
Bruce Morgan – Member
Stephen Scott – Member
Nick-Wills Johnson – ACIL Tasman
Peter Ryan – GM, PSBU
Rick Roberts, PSBU

Apologies: Professor Greg Martin – Deputy Chairman, Debbie Karasinski – Member;
Nichol Kabugua, Policy Advisor, Office of Minister for Transport

Agenda Item

Issue / Discussion

1. **Mr Nick Wills-Johnson, ACIL Tasman, Consultant to the TIB Regulatory Review Subcommittee for a Literature Review.**
 - Mr Wills-Johnson was welcomed and introduced to the TIB members by Dr West after a brief overview of the background of the Regulatory Review.
 - Mr Wills-Johnson utilised a brief power-point presentation to illustrate the international cities researched in the literature review and the pros and cons for visiting those cities.
 - After the presentation there was some general discussion on the merits of the cities nominated/discussed, with Mr Wills-Johnson providing responses to any queries.
 - Some speculation was expressed on the effect of the new Swan Taxi owners, ComfortDelGro and the opportunity for the TIB to meet with the new owners.
 - After these discussions, Mr Wills-Johnson was thanked by the Chairman for his report and left at 9.00am.

2. **Acceptance of Minutes of previous meeting and declarations of interest**
 - The minutes of the meeting held on 8 September 2010 were accepted. Abridged version was provided

- for posting on the TIB website.
- The Chairman declared that he had a phone discussion with Bruce Davies, TIBRG member, to discuss the sale of taxi plates. The Chairman indicated that his advice to all that meet with him is to provide the TIB with a paper on their issue with a recommended proposition.
- Mr Morgan declared that had spoken to Mr Ken Travers, opposition spokesman for Transport, and The Minister whilst at a function at Parliament House.

3. **Regulatory Review Subcommittee**

- Dr West proposed the TIB delegation visit the following 4 cities on the international trip:
 - Dublin;
 - Stockholm;
 - Amsterdam; and
 - Oslo.
- The TIB agreed with this suggestion and also to incorporate Wellington on the interstate study trip to Adelaide and Brisbane.
- Participation in these trips was resolved to be as follows:
 - International – Dr West, Mr Carter (or Mr Scott), Mr Ryan;
 - Interstate/Wellington – Chairman, Dr West and Mr Ryan.
- It was also resolved that the international trip should be after 21 November to early December.

4. **TIBRG**

- In the absence of the Chairman and Deputy Chair of the TIBRG, Mr Morgan outlined his presentation at the TIBRG September meeting on the Metropolitan Taxi Fare Model and indicated that broad support for the model was expressed.
- Mr Roberts clarified that there were some reservations expressed by the TIBRG that the base for the model was flawed and that this required addressing by the TIB.
- Mr Roberts advised that Ms Mallika Macleod had been approved by the Minister as a member of the TIBRG and that a letter had been drafted for the Minister advising her of this. Mr Roberts also advised that Mr David Winter had resigned from the TIBRG due to his relocation to Tasmania and that a replacement would be recommended to the Minister.
- Mr Roberts advised that there was a meeting of the CHOGM committee on 14 October and that a PSBU representative would be attending.
- Mr Morgan referred to a document from the Department of Transport's website entitled 'Running a Trucking Business in Western Australia: A Guide for Owner-Drivers' and the 'TransEco Road Freight Cost Indices' document and requested that it be forwarded to the rest of the TIB.

5. **Metropolitan Taxi Fare Model (MTFM)**

TIB members noted the advice to the Minister and resolved to have the revised MTFM posted on the website following the Minister's approval.

6. **MPT Subcommittee**
 - The TIB noted the minutes of this subcommittee and were advised that the next meeting was on 18 October and would be receiving 2 presentations from an MPT Coordinator and a major contractor of MPT's.
7. **GTS Subcommittee**
 - Mr Ryan advised that the GTS submission had not been sent to the Minister.
 - After some discussion, the TIB resolved to present this recommendation as part of a package, in line with the Regulatory Review.
8. **Ministerial Issues C**
 - The TIB was advised that the EERC Taxi Security Camera submission would not be on the October agenda.
9. **Quarterly Performance Reports**
 - Mr Ryan advised the TIB that the Quarter 2 performance report was with the Minister and would be posted on the website as soon as he had noted the document.
 - Mr Ryan then explained the results and advised that the September (Q3) report should be completed in a more timely manner.
 - The TIB queried 2 items in the (key findings) report. These were:
 - Of the overcharging complaints, how many related to Tariff 2?
 - A report to be produced on the drop in the level of complaints handling at the industry level in all categories.
10. **Specifications of the new Taxi Camera Surveillance Units**
 - The TIB noted the advice after Mr Ryan provided an explanation of the revision of the specifications.
11. **Optional Extension of Peak Period Operating Hours**
 - The TIB noted the report provided and recommended that a paper be prepared making recommendations to the Minister on the trial.
12. **TCWA Paper – Workforce Development**
 - The TIB acknowledged this paper and Mr Foley's address at the September meeting.
 - After some discussion, TIB members resolved to:
 - Target 8 weeks waiting time to enter industry;
 - Broadly support any industry led campaign; and
 - Department of Transport will pursue further improvements in reducing time for taxi driver candidates to enter the country taxi industry.

13. **Western Australian Taxi Association (WATA) – Guest Attendance**

- The TIB noted the request from WATA to attend a meeting of the TIB and resolved to invite their attendance upon the submission of their concerns and a paper with recommendations for the TIB to consider.

14.

Correspondence

In:

- Cheema Letter – response referring to Reg Review;
- Peter Abetz MLA Letter – response citing referral to Fares subcommittee.
- Nevins letter – refer to compliance to check details provided.
- TIFWA correspondence – response to request submission in the first instance.
- Minister letter – TIB noted Minister's comments.

15.

Taxi Driver Survey

- The TIB noted the survey and requested that Q9 (number of jobs performed in a typical week be more specific. ie, last day etc.)

16.

Ministerial Issues

- Nil

17.

Taxi Driver Misconduct

- WA Police press release noted by the TIB.

18.

Items to Note

- WA Taxi News Magazine (September edition) – distributed.
- November meeting to commence at 0730 hours
- December meeting to be held on 15 December 2010 – to be a breakfast meeting.
- The Chairman requested that his thanks be passed on to Ms Blakeney-Britter for the documentation presentation for this TIB meeting.

19.

Next Meeting

- Next meeting of TIB to be Wednesday, 10 November at the Burswood Entertainment Complex at 7.30am. To be attended by the Minister for Transport, Director General of Transport and the A/Managing Director of Transport Operations of the Department of Transport. The meeting will be interrupted at 9am for all parties to attend the Taxi Driver of the Year Awards at the same venue.