



This policy is developed pursuant to the Transport Coordination Act 1966.

Shuttle Service Licence Policy

1. Definition of Shuttle Services:

A shuttle provides a regular service with either a pre-defined origin or destination (operators may nominate a number of points) and a general geographical area of coverage for the opposite end of the service. They may also undertake the reverse trip. For example, a service providing a pickup at the airport and drop-off within the CBD and subsequently picking up in the CBD and dropping off at the airport.

Operators may nominate a number of locations within their pre-defined origin or destination but cannot have general geographical areas at both ends of the trip. For example an operator could nominate the Perth Zoo and the South Perth foreshore as their destination/origin points and the CBD as their geographical area of service.

For trips with a pre-defined origin, operators may not undertake pickups outside of this origin. Conversely, for trips with a pre-defined destination, drop-offs may not be made outside of this destination. For example an airport shuttle that transports passengers between the CBD and the International Airport on its way to the airport could not undertake a drop-off at any point other than the International Airport.

This type of licence could apply to a service that nominates a series of entertainment venues as one end of the trip and a geographical area for the other end. It could also apply to a operator picking up guests from a number of accommodation sites and transferring them to and from a activity/event/tourist site.

2. Requirements for this Category of Omnibus Licence

- Vehicles should have more than 12 passenger seats, be road worthy and capable of transferring passengers.
- The origin or destination must be pre-defined, however more than one point could be nominated. The opposite end of the service must be nominated - this may be a specific list of points or an area of service.
- For trips with a pre-defined origin, operators may not undertake pickups outside of this origin. Conversely, for trips with a pre-defined destination, drop-offs may not be made outside of this destination.
- Individual and pre-advertised fares must be charged.
- Vehicles shall not operate from taxi ranks or be used to ply for hire or tout on roads or other public places for the purposes of attracting customers or passengers.

3. Information you will need to provide in your application

- Year, make, model and registration of the vehicle to be licensed.
- Provide a general description of the service you intend to provide.
- Nominate the origin/destination location or locations.
- A timetable to which you will operate.
- Nominate the fares to be charged.
- Nominate the area of service.
- A Vehicle Maintenance Programme and Fatigue Management Programme for drivers



should be attached.

- Operators agree to adhere to all of the conditions attached to the licence.
- On application the vehicle is taken to an Authorised Inspection Station for inspection.

4. Driver Licensing

Drivers of these vehicles must have an F or T extension on their Motor Drivers Licence. This is additional to holding an appropriate category of MDL applicable to the type of vehicle being driven.

5. On-line information

Further information regarding Taxis, Omnibuses, Private Taxis and Small Charter Vehicles is available on the Transport website at www.transport.wa.gov.au