



Towing business authorisation application guide

Owner operator (sole trader)



OWNER OPERATOR (Sole Trader)

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About this guide: This guide has been created to assist the members of the WA community with the process of applying for a towing business authorisation. As such, some sections of this document may use simplified language to help communicate information outlined in legislation or other official documents. If you are unsure about any exact requirements or responsibilities, always refer to the *Towing Service Act 2024*.

Version control

Version No.	Publish date	Revision or issue descriptions
1.0	18/06/2026	
1.1	25/06/2026	Standards and Information review and amendments

Overview

Who should apply for a towing business authorisation?

All towing businesses need to be authorised to undertake crash towing (or regulated towing). To obtain a towing business authorisation, a regulated towing businesses must have a storage yard that meets certain [standards](#).

Authorisations for towing workers will be introduced in a later stage. Towing workers work in the regulated towing industry and may own tow trucks but do not own storage yards.

How do I apply?

Applications can only be made via the [DoTDirect](#) online portal.

What will I need to apply?

The preparation requirements for an owner operator (sole trader) are different to those of other organisation types. If your towing business is a company, incorporated body, partnership or trust, please refer to the towing business authorisation application guide – company, incorporated body, partnership or trust document for advice relevant to you.

At this current time, in-progress applications cannot be saved and resumed later. This means you must complete your towing business authorisation application **in one session**.

As such, it is very important you gather all the required information and supporting documentation before beginning your application. All the things you will need are explained in the following sub-sections.

A DoTDirect account with an ABN

To submit a towing business authorisation application as an owner operator (sole trader), you will need a DoTDirect personal account with a linked ABN. If you don't have a DoTDirect personal account, you can register for one via the [DoTDirect Login page](#).

To attach an ABN to your DoTDirect account, you will need to provide:

- An ASIC ABN Lookup report (available free at abr.business.gov.au/Tools/AbnLookup)
- Your name and WA driver's licence number

Email this information to: towing@transport.wa.gov.au.

The Towing Governance and Regulation team will review the information and attach the ABN to your Transport profile, which will allow you to see the towing tile within DoTDirect.

Documents you will need to submit through DoTDirect

As incomplete applications cannot be saved and resumed later, it is very important you gather all the required information and supporting documentation before beginning your application. The table below is a guide to help you understand all the documents you will need.

Element	Documents required
Business documents	
If applying as an owner operator (sole trader)	<ul style="list-style-type: none"> • Driver's licence number and permission to the CEO of DTMI or their delegate to investigate, use and share information related to the driver's licence. OR • If the applicant does not have a driver's licence, provide primary and secondary identifying documents in line with the DTMI guidelines. Prove your identity Transport WA.
Other documents	
Directors, members, partners, trustees	<ul style="list-style-type: none"> • A National Police Clearance for each director, member, partner, or trustee (must be no older than 3 months from the lodgement of this application).
Responsible officers	<ul style="list-style-type: none"> • A National Police Clearance for each responsible officer (must be no older than 3 months from the lodgement of this application); and • A signed Statement of Authority for Nomination of Responsible Officer (T27) form for each responsible officer; and • Proof of residence in WA for at least one responsible officer (a scanned copy of a secondary form of identification that includes a residential address will be accepted).
Tow trucks	<ul style="list-style-type: none"> • A Tow Truck Authorisation Details (T15) form that lists the details of all trucks to be used under the authorisation.
Towing workers	<ul style="list-style-type: none"> • A National Police Clearance for each towing worker (must be no older than 3 months from the lodgement of this application).
Storage yards	<ul style="list-style-type: none"> • A Storage Yard Authorisation Details (T29) form that lists the details of all storage yards to be used under the authorisation.

Other documents you will need to provide prior to approval

You don't need to submit documentation showing that your storage yard(s) meet the [required standards](#) at the point of submission. However, before your application is approved, the Department of Transport and Major Infrastructure (DTMI) towing team will contact you to request the following evidence:

Storage yard requirement	Evidence required to fulfill it
Be enclosed by a fence (including walls and buildings) at least 2.1 m in height that is structurally sound.	Photographs of fencing, walls and buildings showing that they fully enclose the storage yard.
Have lockable gates and doors.	Photographs of gates or doors showing how entrances will be locked and secured.
Have adequate flood lighting which covers: <ul style="list-style-type: none"> • areas where vehicles are stored; and • all entrances and exits. 	Photographs of flood lighting in position and the areas covered.
Have closed-circuit television system (CCTV) cameras and/or a monitored security alarm system installed which covers: <ul style="list-style-type: none"> • areas where vehicles are stored; • all entrances and exits; and • the designated vehicle release area. 	Photographs of the cameras and/or security alarm system in position and the area covered.
Include an area that can adequately accommodate vehicles towed to the premises.	Photographs and a floor plan of the storage yard displaying the vehicle storage area.
Be constructed and located in a way that vehicles can be released within a reasonable timeframe.	Photographs and a floor plan of the storage yard displaying the vehicle release area.
Have a designated release area where crashed vehicles can be parked for release including for secondary tows.	Photographs and a floor plan of the storage yard displaying the designated release area.
Must ensure the safe and timely release of vehicles from a storage yard.	Copy of a documented standard operating process to release vehicles.
Have signage that is clearly visible from outside the front entrance to the storage yard, which displays the following information: <ul style="list-style-type: none"> • towing business/towing service provider name; • towing business authorisation number (once provided by DTMI); and • telephone number(s). 	Photographs of the signage showing that the required information is displayed and that it is visible and readable from outside the front entrance to the storage yard.
The towing business must ensure stored vehicles with the storage yard is accessible during business hours as follows:	Copy of a documented standard operating process detailing the opening times and management of access within timeframes specified.

<ul style="list-style-type: none"> • Staffed storage yard – open during business hours • Unstaffed storage yard – arrangements to allow staff to attend to release vehicles or for other reasons within 4 hours during business hours* 	
<p>The towing business must ensure that vehicle owners attending a storage yard to:</p> <ul style="list-style-type: none"> • access their vehicles; • retrieve property from that vehicle; and • Do so in a safe and timely manner. 	<p>Copy of a documented standard operating process detailing the procedure for vehicle owners to access their vehicles in accordance with the Towing Services Regulations 2025.</p>
<p>The towing business must maintain a telephone number(s) relating to the storage yard and ensure a staff member can be contacted:</p> <ul style="list-style-type: none"> • At all times during business hours* • At all times when a vehicle is being towed and for at least 30 minutes after a regulated towed vehicle arrived at the place to which it is authorised to be towed 	<p>Phone number(s) to be provided and a photograph of the number(s) shown on the signage visible from outside the front entrance to the storage yard.</p>

*the term 'business hours' means the time between 8 am and 5 pm on a day that is not a Saturday, Sunday or a Public Holiday through the State.

How much does it cost to apply?

Application and authorisation fees will be waived from 1 July 2026 until 30 June 2027.

How long will my application take to be approved?

Authorisation requirements are being implemented in a staggered approach, region by region. As such, applications relating to regions where authorisation requirements commence earlier will be prioritised. Applications for the same region will be assessed in the order they are received.

Complete and accurate applications will be reviewed by DTMI within six weeks of submission. Incomplete or incorrect applications will not be reviewed.

You will be contacted to provide additional information to support your application. Any delay in providing this additional information may increase the time it takes to review your application and (if successful) grant the authorisation.

If you have not been granted a towing business authorisation by the relevant regional requirement date, you will be unable to operate until DTMI grants the authorisation.

Region	Authorisation required by	Recommended Last date for application submission
Perth and Peel regions	1 September 2026	19 July 2026
South West region	1 October 2026	16 August 2026
Rest of state	1 November 2026	20 September 2026

Can I update my application once I have submitted it?

Yes, however, you cannot amend your application via DoTDirect. To amend your application, please email towing@transport.wa.gov.au.

How do I cancel my application?

You can cancel your application by emailing towing@transport.wa.gov.au. Once the team has cancelled your application in the system, the status of your application in DoTDirect will then change to 'Withdrawn'

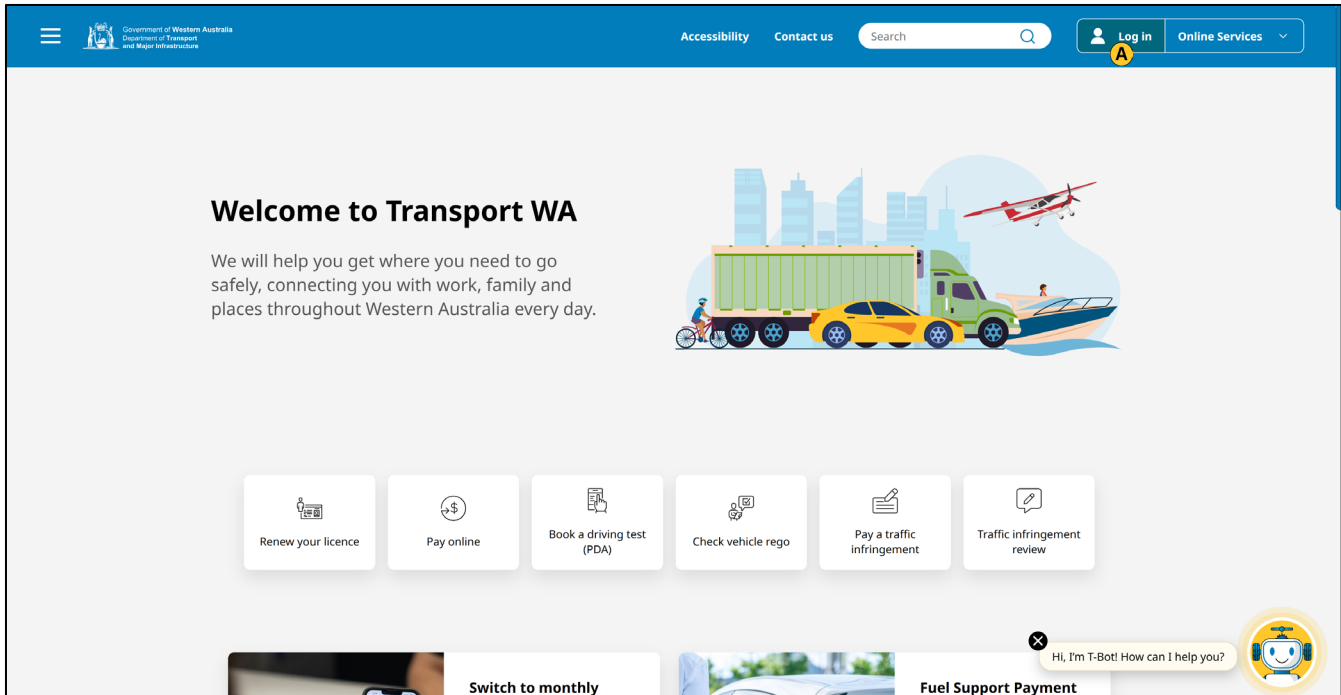
How do I find more information?

Visit the [DTMI website](#) for more information about the authorisation of towing businesses. If you have further questions, please contact towing@transport.wa.gov.au or phone 9320 4111.

How to make an application (step-by-step)

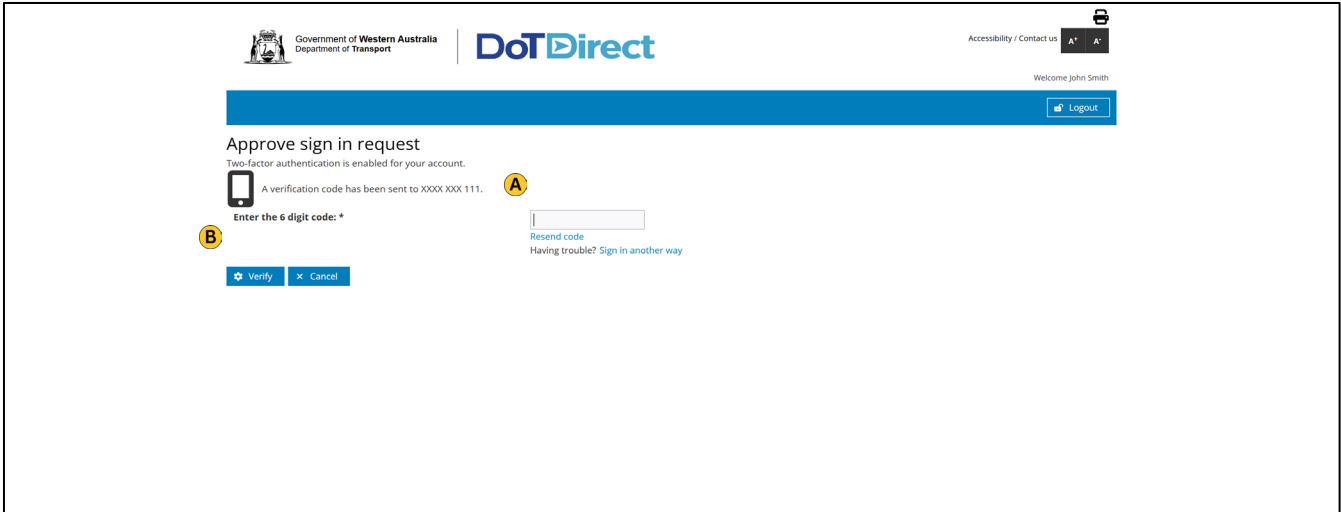
Logging in to DoTDirect

1. The [DoTDirect](#) Login page can be directly accessed using any search engine, or through the [Transport WA website](#). If you enter via the Transport WA website, click the 'Log in' button (A) in the top right corner of the screen.



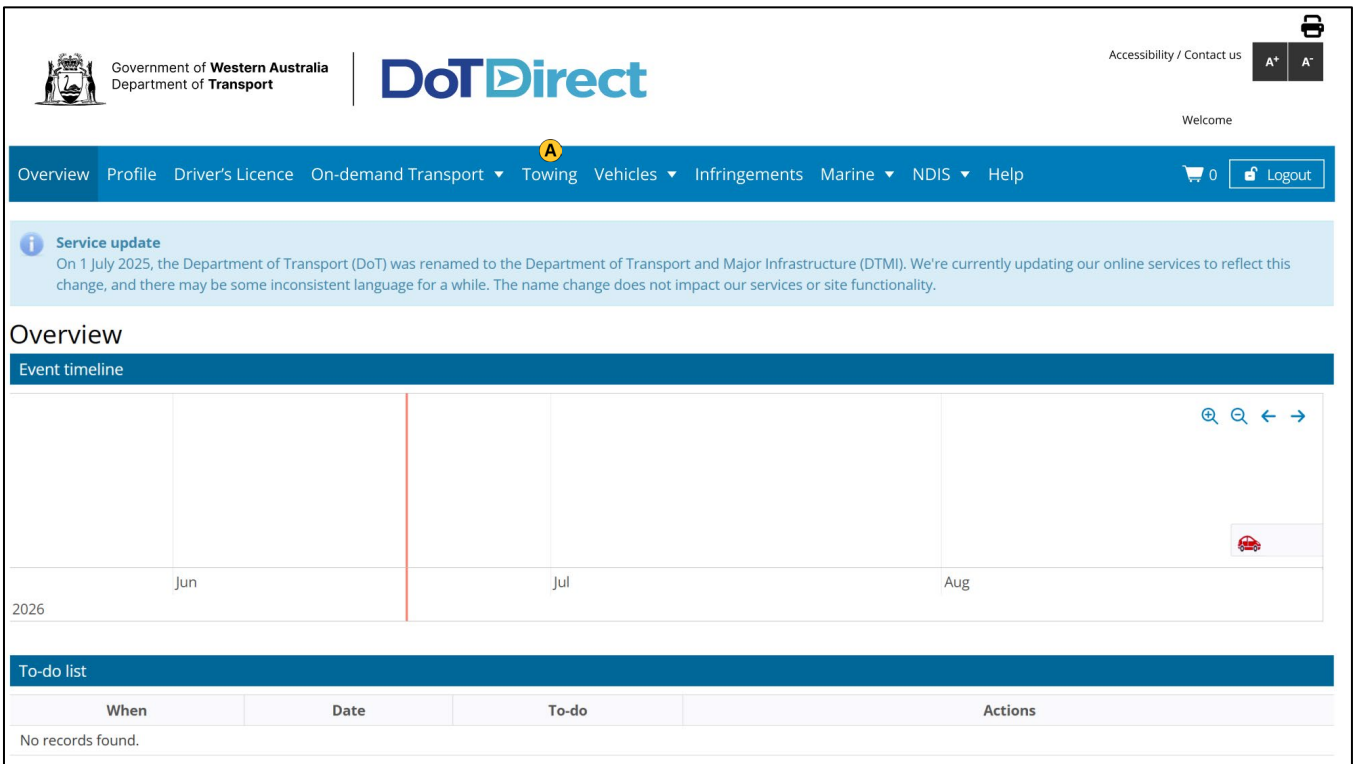
2. On the DoTDirect Login page, enter the username (A) and password (B) of your DoTDirect personal account.
3. Then click the 'Login' button (C). If you do not already have a personal account, you will need to create one by clicking the 'Register now' link (D).

4. An SMS containing a six-digit code will be sent to the mobile phone number linked to your account. Once you have received this code, type it in the field provided (A).
5. Then click the 'Verify' button (B).



Starting your application


1. On the DoTDirect Overview page, Click the Towing tile (A) in the top menu.




If the Towing tile does not appear on the overview page!


If you are unable to see the Towing tile in the top menu of DoTDirect, you do not have an ABN attached to your DoTDirect account. To attach an ABN to your account you will need to call the Towing, Governance and Regulation team on 9320 4111.

2. The towing business authorisation page will provide you with a summary of all information and documents you need to gather before applying for an authorisation. If you haven't already done so, gather these documents before continuing with the application.
3. Check the box to show you have read and understood the roles and responsibilities (A).
4. Click the 'Apply for authorisation' button (B).



Government of **Western Australia**
Department of **Transport**



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Welcome John Smith

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Towing Business Authorisation

You must obtain a towing business authorisation to provide towing services in Western Australia. The application and authorisation fees will be waived for the first year.

For application requirements and more information, please refer to the guide on the [Transport WA website](#).

Before you apply
You must complete the towing business authorisation application process **in one session**. The application **cannot be saved**. Before you start the application process, assemble all the required supporting documents and follow these instructions:

1. Read the Application Guide on the [Transport WA website](#).
2. Update the DoTDirect contact detail for the business in the [Profile](#) section.
3. Gather details for
 - a. Documents confirming the legal structure of your towing business. Details of the required documents are in the Application Guide on the [Transport WA website](#).
 - b. Director, partner, trustee or member - name, email, mobile number, National Police Clearance (NPC).
 - c. Responsible officers - name, email, mobile number, NPC, the Statement of Authority form available on the [Transport WA website](#) and proof that at least one responsible officer resides with Western Australia.
 - d. Towing workers - name, email, mobile number, NPC.
5. Complete the Tow Truck Details form available on the [Transport WA website](#).
6. Complete a Storage Yard Details form available on the [Transport WA website](#).

A I have read and understood the [roles and responsibilities](#) of an authorised towing business

B Apply for authorisation

Time saving tip

Ensure all documents are clearly labelled with a logical naming system so you can quickly find the file you need once you begin the application.

Page 1: Business details

1. Review the business details already shown (A). If the information shown here is incorrect, you must contact DTMI to update this information before continuing.
2. You will be prompted to upload the relevant business documents. The documents required will be shown on the screen. Click the 'Browse' button (B) in the 'Upload document' field to add a document. You can only add one document per upload field, but additional upload fields can be added by click the 'Add another document' button (C).

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Welcome John Smith

Overview Profile Driver's Licence On-demand Transport Towing Vehicles Infringements Marine NDIS Help

Towing business authorisation application

Business details Responsible officer and towing worker suitability Applicant suitability Tow truck and storage yard details Review and confirm

Business details

Name: JOHN SMITH

ABN: * 1234567

Business type: * Owner operator

If applying as a sole trader, provide the following information:

- Driver's licence number and permission to the CEO of Transport to investigate, use, and share information related to the driver's licence.
- If the applicant does not have a driver's licence, provide primary and secondary identifying documents in line with the DTMI guidelines [Prove your identity | Transport WA](#).

Upload document: * Example document_PDF. Browse

+ Add another document

Director, partner, trustee or member details

You must provide details of all directors, partners, members or trustees (whichever applies to your towing business). A National Police Clearance issued within the last three months is required for each listed individual.

Name	Email address	Mobile number	Document provided	Actions
+ Add director				

3. You now need to provide details for each person who is a director, member, partner or trustee in the business (whichever is applicable). Click the 'Add director' button (D) to begin adding the first person. For each person you will need to provide their:
 - full name (E);
 - email address (F);
 - mobile number (G); and
 - National Police Clearance (completed in the last 3 months) (H).

After you enter each person's information, click 'Save' (I) to add them to the table. Their information should then appear in the table.

4. Once you have added all the relevant people to the table, click 'Next' (J) to continue.

You must provide details of all directors, partners, members or trustees (which ever applies to your towing business). A National Police Clearance issued within the last three months is required for each listed individual.

Name	Email address	Mobile number	Document provided	Actions
+ Add director				
No member details found.				

Full name: * [E]

Email address: * [F]

Mobile number: * [G]

Upload National Police Clearance: * [H] Upload file here Browse

[I] Save [X] Cancel

[X] Cancel [J] Next

Page 2: Responsible officer and towing worker suitability

1. Read the responsible officer details section (A) to get a clear understanding of their responsibilities.
2. Check the box (B) confirming that at least one responsible officer you intend to add resides in Western Australia. All nominated responsible officers must be residents of Australia.
3. Click the 'Add responsible officer' (C) button to begin adding the first responsible officer. For each responsible officer you will need to provide their:
 - full name (D);
 - email address (E);
 - mobile number (F);
 - National Police Clearance completed in the last 3 months (G);
 - [Statement of Authority for Nomination of Responsible Officer form](#) (H);
 - Western Australia residence information including (I):
 - Address (J); and
 - proof of WA residence document (K).

After you enter each officers' details, click 'Save' (L) to add them to the table. Their information should then appear in the table.

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Towing services provider authorisation application

Business details | **Responsible officer and tow worker suitability** | Applicant suitability | Tow truck and storage yard details | Review and confirm

Under the *Towing Services Act 2024* you must provide details of nominated responsible officers and all towing workers

Responsible officer details

You must provide details for all individuals you wish to be listed on the authorisation as a responsible officer. A National Police Clearance issued within the last three months is required for each listed individual. If a person listed as a director on the previous screen is also to be recorded as a responsible officer, you must add them again separately in this section.

A **responsible officer** is a person who is authorised to represent the business. To be nominated as a 'responsible officer' the individual must:

- be directly involved in the day-to-day management of the business;
- be authorised to represent the business in carrying out its operations;
- have access to, and be authorised to provide, any information relating to the business that is required under the Act;
- be a 'fit and proper' person to represent the towing service provider in the conduct of its business;
- have the capacity to influence compliance with safety standards in relation to the conduct of the business; and
- meet any requirements prescribed by the regulations

While the business may have more than one responsible officer, at least one of the nominated individuals must reside in Western Australia.

For further information refer to the [towing services page](#) on the TransportWA website.

I confirm that at least one responsible officer resides in Western Australia

Name	Email address	Mobile number	WA resident	Address	Document/s provided	Actions

Full name:*

Email address:*

Mobile number:*

Upload National Police Clearance:* upload file

Upload Statement of Authority form:* upload file

Does this person reside in Western Australia? Yes No

Address:*

Upload proof of WA residence:*

Towing worker details

4. Once you have added all responsible officers, you must list all the towing workers that will be undertaking any regulated towing under the authorisation. Click the 'Add towing worker' button (M) to begin adding the first responsible officer. For each towing worker you will need to provide their:
- full name (N);
 - email address (O);
 - mobile number (P); and
 - National Police Clearance completed in the last 3 months (Q).
- After you enter each workers' details, click 'Save' (R) to add them to the table. Their information should then appear in the table.
5. Once you have added all towing workers, click the 'Next' button (S)

Towing worker details

You must provide details of all towing workers who engage in towing work for your regulated towing business.

A **towing worker** is any person that:

- operate a tow truck;
- loads a vehicle onto a tow truck;
- tows a vehicle using a tow truck; or
- assists or accompanies any person in performing the any previous points.

+ Add tow worker (M)

Name	Email address	Mobile number	Document provided	Actions

Full name:* (N)

Email address:* (O)

Mobile number:* (P)

Upload National Police Clearance:* (Q) Browse 🗑️

✓ Save
✕ Cancel

✕ Cancel
← Back

→ Next
(S)

A person acting in multiple roles

If a person will be acting in multiple roles (e.g. director, responsible officer, and/or towing worker), you will need to enter their information under each section.

Page 3: Applicant suitability

1. Read the applicant suitability information section (A) to get a clear understanding of how to correctly answer the applicant suitability questions.
2. Answer all the suitability questions by clicking the 'Yes' or 'No' button next to each question (B).
For questions about the applicant and responsible officer/s, consider them as one group. If any person in the group meets the criteria, select "Yes."
For questions about close associates, consider them as one group as well. If any person in the group meets the criteria, select "Yes."
3. Then, click the 'Next' (C) button.

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Welcome John Smith

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Towing business authorisation application

Business details Responsible officer and tow worker suitability **Applicant suitability** Tow truck and storage yard details Review and confirm

Applicant suitability information

When assessing an application for a towing business authorisation, DTMI must determine whether the applicant is a 'fit and proper' person to conduct a regulated towing business and whether a nominated responsible officer is a 'fit and proper' person to represent a regulated towing business. Assessing 'fit and proper' status of the applicant includes consideration of the applicant's close associates.

When answering the below questions, consider all relevant individuals (all applicants, responsible officers and close associates).

The **applicant** is the towing business and includes all directors, partners, members or trustees (whichever applies to your towing business).

A A **close associate** of the applicant is a person who:

- holds any relevant financial interest or is entitled to exercise any power in relation to the business;
- holds or will hold any relevant position, whether in the person's own right or on behalf of any other person, in the business; or
- is or will be engaged as a contractor or employee in the business. This includes all towing workers engaging in crash towing for the business.

A complete list of disqualification offences can be found on the [Transport WA website](#).

Applicant suitability questions

1. Has the **applicant** or any nominated **responsible officer/s** previously been the holder of an authorisation to provide regulated towing, or of an equivalent authorisation in another State or a Territory, that has been cancelled, or had an application for authorisation refused?*
2. Is the **applicant** or any nominated **responsible officer/s** a member of an identified organisation under the *Criminal Law (Unlawful Consorting and Prohibited Insignia) Act 2021*, Schedule 2?*
3. Is the **applicant** or any nominated **responsible officer/s** currently charged with a disqualification offence, or have they been convicted of a disqualification offence?*
4. To your knowledge, have any **close associates** of the applicant previously been the holder of an authorisation to provide towing services, or of an equivalent authorisation in another State or a Territory, that has been cancelled, or had an application for authorisation refused?*
5. To your knowledge, are any **close associates** of the applicant currently charged with a disqualification offence, or have any been convicted of a disqualification offence?*
6. To your knowledge, are any **close associates** of the applicant a member of an identified organisation under the *Criminal Law (Unlawful Consorting and Prohibited Insignia) Act 2021*, Schedule 2?*

Cancel Back Next **C**

Page 4: Tow trucks and storage yards

1. Click the 'Browse' button (A) in the 'Upload Tow Truck Authorisation Details form' field to add the [Tow Truck Authorisation Details form](#) you should have completed and saved on your device before starting your application.
2. Click the 'Browse' button (B) in the 'Upload Storage Yard Details Authorisation form' field to add the [Storage Yard Authorisation Details form](#) you should have completed and saved on your device before starting your application.
3. Click the 'Next' button (C).

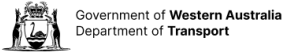
The screenshot shows the DOT Direct web application interface. At the top, there is a navigation menu with options: Overview, Profile, Driver's Licence, On-demand Transport, Towing (selected), Vehicles, Infringements, Marine, NDIS, and Help. The user is logged in as John Smith. The main heading is 'Towing business authorisation application'. A progress bar shows five steps: Business details, Responsible officer and tow worker suitability, Applicant suitability, Tow truck and storage yard details (current step), and Review and confirm. Below the progress bar, there are two main sections: 'Tow truck details' and 'Storage yard details'. Each section has an 'Upload' button with a 'Browse' option (labeled A and B respectively) and a 'Next' button (labeled C).

Storage yard documentation


As mentioned in the overview section, you do not need to provide documentation showing that your storage yard(s) meet the required standards at the time of application submission. However, before your application is approved, the DTMI towing team will contact you to request supporting documentation. The full list of the documents required can found [here](#)

Page 5: Review and Confirm

1. Ensure all the information you have provided is true and correct (A). If you want to update any of the information you have provided, navigate to the relevant page using the 'Back' button.



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Towing business authorisation application

Business details
Responsible officer and towing worker suitability
Applicant suitability
Tow truck and storage yard details
6

6

Towing business authorisation application details

Business details

Name: REGISTERED BUSINESS NAME

ABN: 123456789

Business type: Owner operator

Business Documents: Test business trust doc 1 .pdf
Test business trust doc 2.pdf

Directors, members, partners or trustees

Name	Email address	Mobile number	Document provided
John Smith	Johnsmith@gmail.com	0412 345 678	Johnsmith_NPC.pdf

Responsible officers

Name	Email address	Mobile number	WA resident	Address	Document/s provided
Matt Smith	Mattsmith@gmail.com	0412 345 678	Yes	123 Fake Road, Perth, WA	Mattsmith_NPC_2026.pdf and Residence_doc_99.pdf

Towing workers:

Name	Email address	Mobile number	Document/s provided
Jane Smith	Janesmith@gmail.com	0412 345 678	Janesmith_NPC_2026.pdf and Residence_doc_99.pdf

Applicant suitability

1. Has the **applicant** or any nominated **responsible officer/s** previously been the holder of an authorisation to provide regulated towing, or of an equivalent authorisation in another State or a Territory, that has been cancelled, or had an application for authorisation refused? No
2. Is the **applicant** or any nominated **responsible officer/s** a member of an identified organisation under the *Criminal Law (Unlawful Consorting and Prohibited Insignia) Act 2021, Schedule 2*? No
3. Is the **applicant** or any nominated **responsible officer/s** currently charged with a disqualification offence, or have they been convicted of a disqualification offence? No
4. To your knowledge, have any **close associates** of the applicant previously been the holder of an authorisation to provide towing services, or of an equivalent authorisation in another State or a Territory, that has been cancelled, or had an application for authorisation refused? No
5. To your knowledge, are any **close associates** of the applicant currently charged with a disqualification offence, or have any been convicted of a disqualification offence? No
6. To your knowledge, are any **close associates** of the applicant a member of an identified organisation under the *Criminal Law (Unlawful Consorting and Prohibited Insignia) Act 2021, Schedule 2*? No

Tow trucks and storage yard details

Tow truck documents uploaded: Truck_Check_97.pdf

Storage yard documents uploaded: Storage_yard_97.pdf

[Privacy collection notice](#)

2. Read the privacy collection notice (B).
3. Check the box (C) to declare you have read and understood the privacy collection notice.
4. Check the box (D) to certify that the information you have provided in your application is true and correct.
5. Check the box (E) to declare you understand that it's an offence to provide information that you know to be false.
6. Then, click the 'Submit' button (F).

Privacy collection notice

IMPORTANT INFORMATION - THIS process collects PERSONAL information about the following persons:

- An applicant for a towing business authorisation,
- A representative of the towing business;
- A 'responsible officer' for the towing business, and
- A 'close associate' of any of these individuals (within the meaning of s.12 of the *Towing Services Act 2024*) - this includes a towing worker or contractor.

DTMI collects your personal information, including your name, date of birth, address, and driver's licence information, to verify your identity and assess your eligibility for the grant of a towing business authorisation.

B This collection is authorised under the *Towing Services Act 2024*.

DTMI may disclose your information to law enforcement agencies, interstate licensing authorities, courts or other entities as permitted or required by law, including for identity verification and law enforcement purposes.

Providing this information is voluntary, but if you do not provide the required information your application may be refused. If you provide false or misleading information any towing business authorisation granted may be suspended or cancelled, you may face criminal proceedings, or other services may be refused.

DTMI is committed to protecting your privacy. For details on how we handle your personal information, including the purposes for which it may be used and disclosed, visit transport.wa.gov.au/privacy. You may access or correct your personal information by emailing foi@transport.wa.gov.au or visiting www.transport.wa.gov.au/foi. DTMI is committed to protecting the confidentiality of your personal information in accordance with the *Towing Services Act 2024* and subsidiary regulations

C I have read and understand the privacy collection notice outlined above.

Declaration of knowledge

It is a serious criminal offence to make a false or misleading statement in connection with an authorisation application.

D I certify the information provided in this application is true and correct

E I understand that any statement or misrepresentation that I have made in this application which I know to be false is an offence under the *Towing Services Act 2024*.

F

7. A pop-up box will appear to confirm that you want to submit the application. Click 'Yes' (G) if you are sure you want to submit your application. **You will not be able to make any further changes once you have done this.**

IMPORTANT INFORMATION - THIS process collects PERSONAL information about the following persons:

- An applicant for a towing business authorisation,
- A representative of the towing business,
- A 'responsible officer' for the towing business,
- A 'close associate' of any of these individuals (within the meaning of s.12 of the *Towing Services Act 2024*) - this includes a towing worker or contractor.

DTMI collects your personal information, including your name, date of birth, address, and driver's licence information, to verify your identity and assess your eligibility for the grant of a towing business authorisation.

This collection is authorised under the *Towing Services Act 2024*.

DTMI may disclose your information to law enforcement agencies, interstate licensing authorities, courts or other entities as permitted or required by law, including for identity verification and law enforcement purposes.

Providing this information is voluntary, but if you do not provide the required information your application may be refused. If you provide false or misleading information any towing business authorisation granted may be suspended or cancelled, you may face criminal proceedings, or other services may be refused.

DTMI is committed to protecting your privacy. For details on how we handle your personal information, including the purposes for which it may be used and disclosed, visit transport.wa.gov.au/privacy. You may access or correct your personal information by emailing foi@transport.wa.gov.au or visiting www.transport.wa.gov.au/foi. DTMI is committed to protecting the confidentiality of your personal information in accordance with the *Towing Services Act 2024* and subsidiary regulations


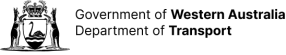



I have read and understand the privacy collection notice outlined above.

You are about to submit this towing business authorisation application. Once submitted, you cannot edit your application. Are you sure you want to submit the application?

G

Confirming your submission

1. You will then be returned to the towing business authorisation page. If your application has been successfully submitted, you should be able to see your application number and a status field displaying 'waiting assessment'.

Accessibility / Contact usWelcome John Smith

- Overview
- Profile
- Driver's Licence
- On-demand Transport
- Towing**
- Vehicles
- Infringements
- Marine
- NDIS
- Help

0Logout

Towing business authorisation

You have already submitted a towing business authorisation application.

Application number:	12341234
Status:	Waiting assessment

If you wish to cancel or amend your application please email towing service Towing@transport.wa.gov.au