Our Purpose

We plan and deliver transport solutions for the prosperity of Western Australians.

We do this in collaboration with all public sector agencies and other key stakeholders. Together, we are focused on delivering the following priorities:

- a strong economy
- a bright future
- a safer community
- a liveable environment
- aboriginal wellbeing
- regional development
Key Initiatives

- Embed 'customer experience' methodology to design of services
- Provide effective online services
- Implement cross-agency service delivery model and effective community partnerships for optimal solutions
- Enhance the remote service delivery model to increase efficiency and effectiveness

Future State

Convenient and easy access to services for all Western Australians:
- Accessible services
- People-focused
- Meeting the diversity of needs
- Security and privacy of personal information

- Broadened assurance and compliance services to the community
- Identity as a service is provided to Government Agencies
- Streamlined regulation and services
 Strategic Priority

SAFE AND EFFECTIVE TRANSPORT

As a contemporary regulator, design and deliver accessible services, facilities and infrastructure to meet the community’s needs

Key Initiatives

- Provide robust testing regimes for vehicles, drivers and skippers
- Implement On-demand Transport industry reform
- Implement Tranche 2 Port Governance Reform

Future State

Communities are safe, liveable and prosperous in line with government priorities:
- Safe drivers, vehicles and waterways
- Safe and effective coastal infrastructure
- Risks for contemporary regulation are identified and managed
Strategic Priority

SUSTAINABLE TRANSPORT SOLUTIONS

Designing and influencing for long-term integrated and accessible transport solutions for mobility of people and mobility of freight in line with contemporary thinking

Key Initiatives

- Develop and implement strategies to keep Fremantle Port’s inner harbour supply chains operating efficiently
- Review and update the State Aviation Strategy
- Develop strategy for mobility as a service
- Develop State-level strategies, policy and regulations for connected & autonomous vehicles and vessels, electric vehicles, and transport funding
- Undertake travel demand analysis to increase on-demand transport and public transport usage
- Develop strategic transport policy for ‘movement and place’

Future State

- Complementary, integrated transport systems and networks
- Efficient intermodal freight networks support economic development and regional prosperity across rail, road, ports, waterways and air transport
- Intelligent mobility networks provide easy, interconnected and convenient access to the places people want to go
- Sustainable funding for transport infrastructure
- Effective regulation of automated vehicles and other new technologies
- Transport solutions are adapted to climate change
Designing and building the right capability and capacity for the organisation to deliver what it needs in a sustainable manner.

**Key Initiatives**

- Develop information capability and systems:
  - Implement the data privacy and sharing legislation initiative
  - Payment Card Industry Data Security Standard
  - Enable Identity as a Service (and National Identity Security Strategy)
  - Build a DoT Data Warehouse
- Develop a future-ready workforce
- Continue to embed a values-driven culture across DoT focused on community-centred outcomes
- Increase collaboration across the portfolio and wider public sector to deliver whole-of-government priorities
- Improve financial processes and systems and seek to reasonably recover costs across DoT services; requiring an effective approach to budgeting, forecasting, revenue and cost management,

**Future State**

- Contemporary, connected and secure data services (including customer payments)
- Effective financial management within a cost recovery environment
- Data analytics capacity and capability
- The organisation has the right people to achieve our planned outcomes
- The organisation has a values-driven culture to enable its vision
- Effective, flexible and sustainable resource allocation
Our Values

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