



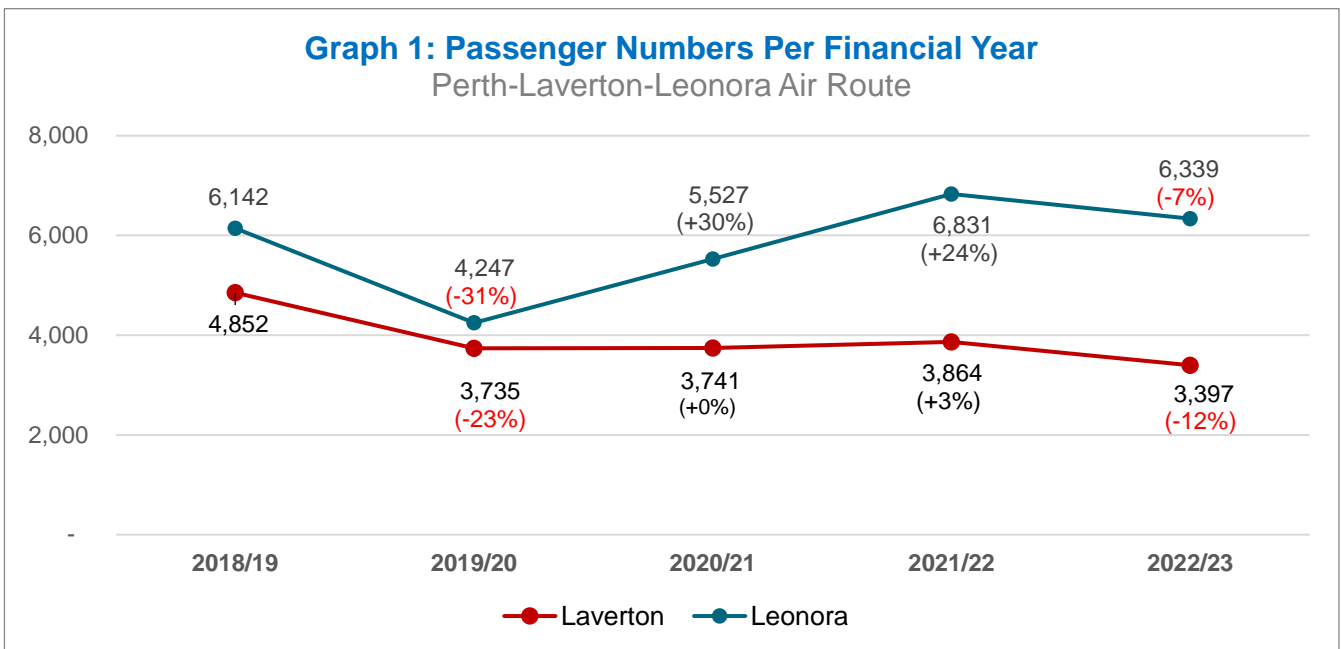
Snapshot: Northern Goldfields Air Route

Quick Facts

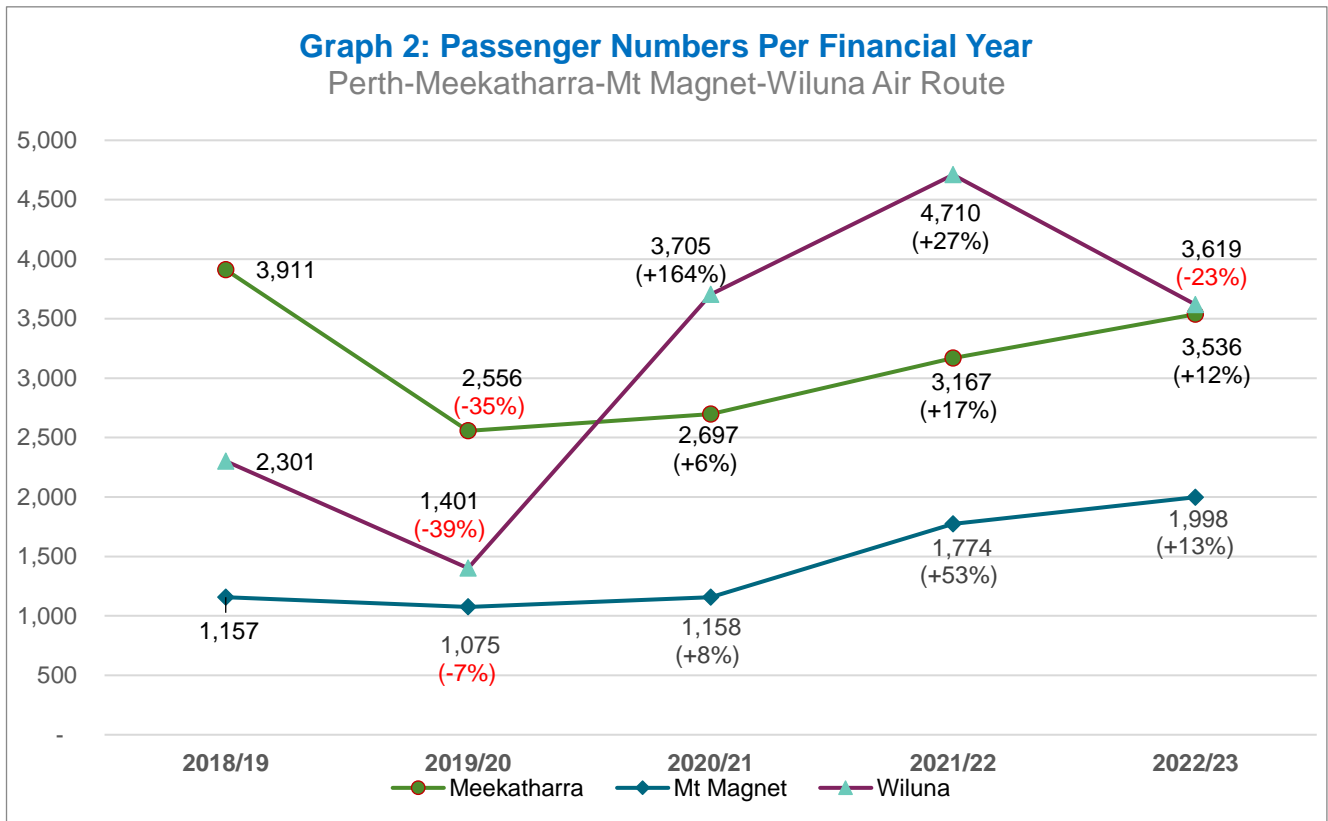
Number of services:	<ul style="list-style-type: none"> • Perth-Laverton-Leonora-Perth route: <ul style="list-style-type: none"> – each town receives 3 return flights per week • Perth-Wiluna-Meekatharra-Mount Magnet-Perth route: <ul style="list-style-type: none"> – each town receives 3 return flights per week
Aircraft used:	<ul style="list-style-type: none"> • De Havilland Dash 8-100 aircraft with a seat capacity of 36 and is operated by two pilots and a flight attendant. • De Havilland Dash 8-300 aircraft with a seat capacity of 52 and is operated by two pilots and two flight attendants.
Service agreement:	<ul style="list-style-type: none"> • The State Government has a Deed of Agreement with Skippers to provide RPT air services between Perth and Laverton, Leonora, Meekatharra, Mount Magnet and Wiluna until 2 July 2028.
State Government's role:	<ul style="list-style-type: none"> • Under the Deed, the Department of Transport (DoT): <ul style="list-style-type: none"> – Chairs two Aviation Community Consultation Group meetings for Leonora/Laverton and Meekatharra/Mount Magnet/Wiluna per year. During the meeting key stakeholders meet with DoT and Skippers to discuss airline performance, initiatives, and partnership opportunities. These discussions are vital in ensuring the air route's long-term viability and to foster potential route growth. – DoT engages with Skippers regularly in relation to any issues that may occur on the air routes. • Under the Deed, Skippers is required to report monthly on key statistics such as passenger numbers, load factors, airfares, On Time Performance (OTP) and service cancellations.

Passenger Demand

- The passenger demand from the resources sector in the region is met by a mix of closed charter and RPT air services.
- Current passenger demand for RPT air services operating on the Northern Goldfields routes for Laverton, Leonora, Meekatharra, Mount Magnet and Wiluna are enough for only one operator. Generally, demand of less than 100,000 passengers per year is unlikely to sustain two airline operators.
- **Graph 1** demonstrates the passenger demand for Laverton and Leonora over a five-year period between 2018/19 and 2022/23.
 - The 2021/22 financial year saw a recovery in passenger demand since the COVID-19 pandemic, increasing for both Laverton and Leonora.
 - In 2022/23, the number of passenger movements on the Leonora route decreased by 7% to 6,339 and by 12% to 3,397 on the Laverton route compared to the previous year.



- **Graph 2** demonstrates the passenger demand for Meekatharra, Mount Magnet and Wiluna over a five-year period between 2018/19 and 2022/23.
- The 2021/22 financial year saw a recovery in passenger demand since the COVID-19 pandemic, increasing for Meekatharra, Mount Magnet and Wiluna, demonstrated in the graph below.
 - In 2022/23, the number of passenger movements between Perth and Wiluna decreased by 23% to 3,619 compared to the previous year. Demand increased by 12% to 3,536 on the Meekatharra route and by 13% to 1,998 on the Mt Magnet route compared to the previous year. This increase can be somewhat contributed to the introduction of the Regional Airfare Zone Cap Scheme, which provides regional residents with a capped airfare of \$199 one-way to and from Perth.



Air Service Performance

On Time Performance (OTP)

When a flight departs/arrives within 15 minutes of the scheduled time, it is considered on time. This is an airline industry benchmark. The OTP of flights can be affected by controllable or uncontrollable circumstances causing the flight delays.

Controllable delays

Controllable delays are those circumstances that cause flight delays that are within the airline’s control and the airline has capacity to rectify potential delays.

Uncontrollable delays

Uncontrollable delays are those circumstances that cause flight delays that are beyond the airline’s control and capacity to rectify, such as bad weather conditions, airport congestion and air traffic control delays by third parties at airports.

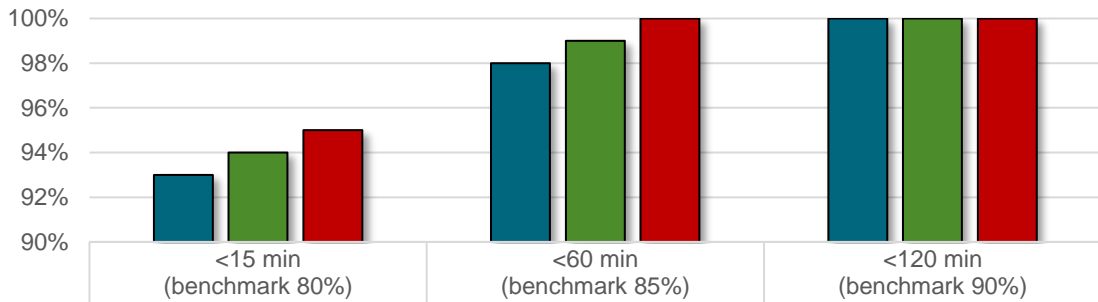
OTP Benchmarks

Under the Deed of Agreement with the State, Skippers is required to meet or exceed the following for aircraft departures and arrivals:

- 80% controllable OTP within 15 minutes of scheduled departure and arrival times;
- 85% controllable OTP within 60 minutes of scheduled departure and arrival times; and
- 90% controllable OTP within 120 minutes of scheduled departure and arrival times.

Graph 3: Controllable On Time Performance

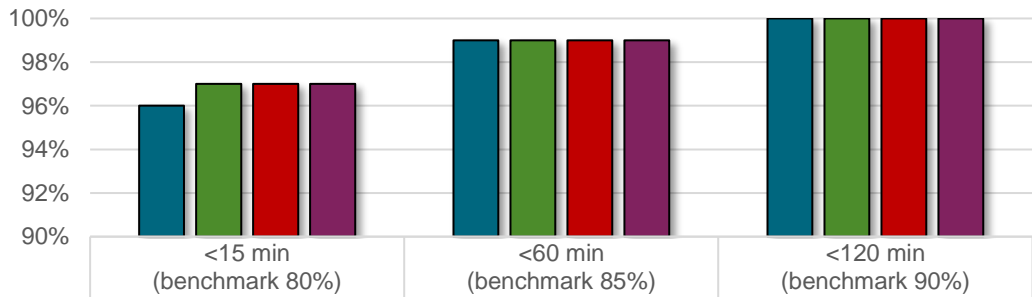
Perth-Laverton-Leonora Air Route
12-months - 2022/23 Financial Year



■ Perth-Laverton	93%	98%	100%
■ Laverton-Leonora	94%	99%	100%
■ Leonora-Perth	95%	100%	100%

Graph 4: Controllable On Time Performance

Perth-Meekatharra-Mt Magnet-Wiluna Air Route
12-months - 2022/23 Financial Year



■ Perth-Wiluna	96%	99%	100%
■ Wiluna-Meekatharra	97%	99%	100%
■ Meekatharra-Mt Magnet	97%	99%	100%
■ Mt Magnet-Perth	97%	99%	100%

Airfares

Maximum Fully-flexible (Y) Airfare (one-way)

Airfare Component	Laverton	Leonora	Meekatharra	Mount Magnet	Wiluna
Base Fare (ex GST)	\$417.56	\$358.93	\$344.83	\$266.29	\$382.11
Perth Airport Tax	\$26.07	\$26.07	\$26.07	\$26.07	\$26.07
Regional Airport Tax	\$11.82	\$12.27	\$13.64	\$15.82	\$29.09
<i>Total Taxes, Charges and Fees</i>	<i>\$37.89</i>	<i>\$38.34</i>	<i>\$39.71</i>	<i>\$41.89</i>	<i>\$55.16</i>
GST on Y fare and airport fees	\$45.55	\$39.73	\$38.46	\$30.82	\$43.73
Maximum Fully Flexible (Y) Airfare	\$501.00	\$437.00	\$423.00	\$339.00	\$481.00

Discounted Airfares (one-way, including airport fees)

Airfare Type	Laverton	Leonora	Meekatharra	Mount Magnet	Wiluna
Skippers Standby Airfare	\$261.00	\$234.00	\$241.00	\$234.00	\$246.00
Regional Zone Cap Airfare	\$199.00	\$199.00	\$199.00	\$199.00	\$199.00

Skippers Standby Airfare

The Standby Airfare is available only from 13 hours prior to flight departure time, subject to seat availability. Visit the Skippers website for fare conditions. To book passengers should contact Skippers reservations on 1300 729 924.

Regional Airfare Zone Cap

The Regional Airfare Zone Cap scheme is a joint initiative between the State Government and Skippers. The one-way Zone Cap fare is \$199.00 on the Perth-Northern Goldfields air routes, inclusive of airport charges/GST.

The Skippers Zone Cap fare is available for passengers:

- Booking a return trip into Perth; and
- Who are residents of Laverton, Leonora, Meekatharra, Mount Magnet and Wiluna booking a trip for personal reasons.

The Zone Cap fare:

- Allows at least one flight change free of charge until 60 minutes before scheduled departure.
- Can be purchased online via [Book A Flight - Skippers Aviation](#)

For details on the Terms & Conditions of Carriage visit [Terms & Conditions of Carriage - Skippers Aviation](#).

More details about the scheme are at www.farego.gov.wa.au



Booking and Service Surcharges

Aircraft Upgrade Procedure

Passenger loads are monitored by Skippers Aviation in the lead up to the flight. If required, an aircraft can be upgraded up to 3 weeks before the flight. In addition, if passengers contact Skippers reservation line on 1300 729 924 they can be placed on a waitlist. If the number of people on the waitlist grows to a number where a larger aircraft would be viable for the airline, Skippers will then upgrade the aircraft depending on aircraft availability.

Baggage Allowance

The Skippers baggage allowance on the air routes is:

- 15kg in total inclusive of checked hand luggage on the Perth-Northern Goldfields air routes.
- Excess baggage over the abovementioned allowances can be carried subject to:
 - the aircraft not exceeding the regulatory maximum take-off weight; and
 - payment of an excess baggage charge.

Air Freight

Skippers carries air freight (excluding dangerous goods) on the RPT air service when capacity allows. The Perth-Northern Goldfields air services are passenger transport air services and priority is given to passengers and passenger baggage. All air freight is consigned with Skippers Aviation.

Skippers prioritises checked baggage and freight as follows:

- checked baggage within the checked baggage weight allowance;
- urgent medical freight;
- excess checked baggage; and
- non-urgent freight.

Skippers Cancelled/Delayed Flight Notification

If a Skippers aircraft is delayed or cancelled, Skippers announces the delay/cancellation within the airport terminal and calls any passengers who are not within the terminal. If the aircraft is delayed and passengers are within the terminal, light refreshments are offered to all passengers within the terminal. If the aircraft is significantly delayed exceeding 90 minutes, cancelled passengers have the option of a full refund. Customers can also phone Skippers Reservations on 1300 729 924 to check the status of a flight.

Customer Service

For all customer service enquiries, including feedback and complaints, Skippers can be contacted by phone on 1300 729 924 or by email on reservations@skippers.com.au.

Perth-Northern Goldfields RPT Air Service Schedule

Perth-Laverton-Leonora Air Route

MONDAY					TUESDAY					WEDNESDAY				
FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR
HK1931	0830	PER	LVO	1025	No Service					HK1931	0830	PER	LVO	1025
	1050	LVO	LNO	1125							1050	LVO	LNO	1125
	1200	LNO	PER	1350							1200	LNO	PER	1350
THURSDAY					FRIDAY					SATURDAY				
FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR
No Service					HK1932	1300	PER	LVO	1455	No Service				
						1520	LVO	LNO	1555	SUNDAY				
						1630	LNO	PER	1820	No service				

Perth-Wiluna-Meekatharra-Mount Magnet Air Route

MONDAY					TUESDAY					WEDNESDAY				
FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR
HK1935	0800	PER	WUN	0955	No Service					HK1935	0800	PER	WUN	0955
	1020	WUN	MKR	1100							1020	WUN	MKR	1100
	1135	MKR	MMG	1210							1135	MKR	MMG	1210
HK1936	1235	MMG	PER	1400						HK1936	1235	MMG	PER	1400
THURSDAY					FRIDAY					SATURDAY				
FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR	FLT	DEP	FROM	TO	ARR
No Service					HK1935	1100	PER	WUN	1255	No Service				
						1320	WUN	MKR	1400					
						1435	MKR	MMG	1510					
					HK1936	1535	MMG	PER	1700	No Service				