



# Hail damaged written-off vehicles purchased at auction

## Frequently Asked Questions

### Q: What is the procedure for getting a hail damaged vehicle purchased at auction re-licensed?

The Department of Transport has developed three simple categories, with different procedures, to assist purchasers of hail damaged vehicles from auction in re-licensing them:

**Category 1:** Minor hail damage that has been pre-inspected by Transport at the auction yard and passed for immediate re-licensing.

**Category 2:** Minor hail damaged vehicles with damaged glass, mirrors, lights etc. The glass/lights/mirrors must be repaired before the vehicle can be fast-track inspected by Transport. *NB: This category does not include vehicles which have damage from impact or collision, water or fire.*

**Category 3:** Vehicles with hail, impact or collision and other damage. These vehicles must go through the full Written-off Vehicle Register (WOVR) process before being re-licensed. Please refer to WOVR guidelines or the Transport website [www.transport.wa.gov.au](http://www.transport.wa.gov.au)

### Q: Why has Transport introduced these new categories?

The storm of 22 March 2010 has caused **unprecedented disruption** to the lives of a large number of Western Australians, the business community, but in particular, motor vehicle owners, the motor trades and the insurance industry.

This new initiative by Transport to improve service, and is intended to fast-track vehicle inspection process to qualified vehicles sold at auction. With an estimated 40,000 vehicles affected by the storm, Transport is moving to accelerate the recovery.

### Q: What are pre-inspected hail damaged vehicles?

These are vehicles that are hail damaged only (that is, dimpled panels, no other damage), **have been pre-inspected by Transport examiners before sale at auction** and if they are passed, they will be passed **enabling the purchaser to license the vehicle without going through another inspection process.**

These vehicles are identified in the auction catalogue and on the auction sales invoice as: "Repairable write-off – Transport inspected – Not represented as roadworthy"

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## **Q. Where do I get my vehicle inspected?**

Inspections can be booked at one of the Department of Transport's Vehicle Examination Centres by calling the booking line on 1300 782 713. Alternatively, you can attend an Authorised Inspection Station. To find the details of your nearest agent, go to <http://www.transport.wa.gov.au/dvs>

## **Q: What is the re-licensing process for a vehicle purchased at auction?**

You should go to your nearest Licensing Centre with the following:

- The sales receipt
- Two forms of personal identification e.g. driver's licence with photo and Credit or ATM Card.
- Vehicle transfer fee, licence fee and stamp duty.

NB: Until they are licensed, these vehicles can only be driven for repair or licensing purposes with a Temporary Movement Permit or Dealer Plates.