



On-demand Transport Fact Sheet

Passenger Transport Vehicles On-demand Charter

What is a Passenger Transport Vehicle authorisation?

A Passenger Transport Vehicle (PTV) authorisation allows a vehicle to be used to provide a passenger transport service, including on-demand transport.

Anyone can apply for a PTV authorisation. There are no limits to when and where PTVs can operate or how many authorisations someone can hold.

There are four categories of PTV authorisation:

- On-demand Rank or Hail (OD-RH) (also known as taxis);
- On-demand Charter (OD-C);
- Regular Passenger Transport; and
- Tourism Passenger Transport.

Vehicles with a PTV OD-C authorisation can take on-demand trips that do not involve rank or hail (i.e. charter trips).

Vehicles with a PTV OD-C authorisation can also apply for Regular Passenger Transport and/or Tourism Passenger Transport categories to be attached to their authorisation at no extra cost.

You cannot be issued PTV OD-C and OD-RH authorisations together as there are additional requirements for OD-RH (taxi) vehicles to meet.

Applications for PTV authorisation can only be made online via DoTDirect.

What fees apply to PTV authorisations?

When applying for a PTV authorisation, you can elect from a one, three, six or 12-month authorisation to cater to seasonal demand.

You will need to pay (per vehicle):

- an application fee; and
- the relevant authorisation fee for the period selected.

Note: One month authorisations cannot be renewed.

Up-to-date fees are available on the DoT website:
www.transport.wa.gov.au/OdTfees

What are the signage requirements for PTV OD-C?

To operate a PTV OD-C, your vehicle must display either:

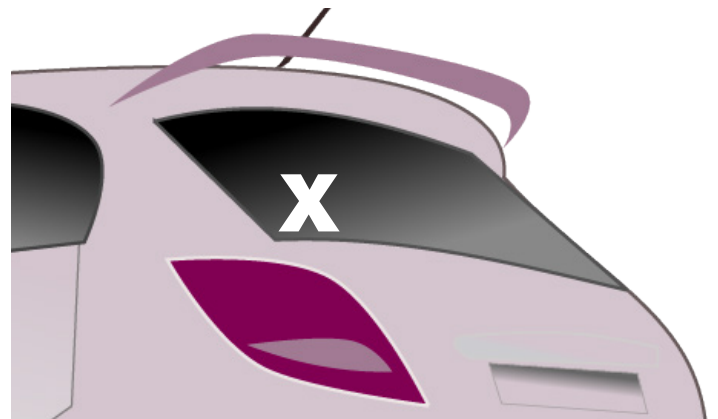
- prominent livery on the vehicle; or
- a sign/sticker indicating the authorised On-demand Booking Service (ODBS) that the vehicle is operating under, located either:
 - in the left of the rear window; or
 - if that is not practicable, in a position on the vehicle that is clearly visible from the rear of the vehicle while it is operating.

Signs/stickers must include either the authorised ODBS name or logo and be put up when the vehicle is operating.

The Department of Transport (DoT) does not specify any requirements around size or appearance of signage as long as it is clearly visible during the day and at night. You may need to consider having the sticker made on retroreflective material for night work.

You can use any material you wish to meet these requirements (e.g. magnetic signage, removable stickers or programmable LED signage). There are rules around the use of additional accessories such as LEDs on vehicles – visit the [DoT website](#) for more information.

It is the responsibility of your authorised ODBS to provide signage for you – DoT encourages you to discuss this with them.



Position of signage for PTV OD-Cs.

What other equipment is required for PTV OD-C?

To operate a PTV OD-C, your vehicle will also need to have the following things:

- A driver ID on display or available to the hirer.
- A fare schedule or details about the way a fare is calculated on display or available to the hirer.
- If there is any type of camera surveillance unit installed that takes recordings of people inside the vehicle, interior signage at the front of the vehicle advising customers they will be recorded.

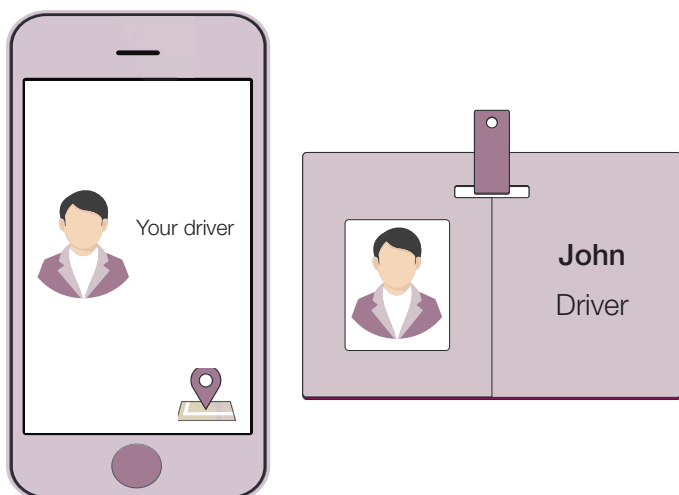
What are the driver ID requirements for PTV OD-C?

If you drive a PTV and accept bookings, you will be required to display a driver ID. This is separate to a driver's licence.

If you drive a PTV OD-C, the driver ID document must be made visible to the hirer either at the time of booking, or displayed in the vehicle or on you. This can be in the form of a name tag, internal signage or in-app profiles.

The ID document for charter drivers must contain a photograph of the driver and their first name. These requirements may already be met, for example by driver profiles being displayed to customers by app-based ODBSs.

It is the authorised ODBS's responsibility to provide your driver ID document.



What plates will my PTV OD-C have?

Vehicles in the PTV OD-C category can operate with:

- state (ordinary) plates;
- CVL plates; or
- custom plates.

A PTV OD-C **cannot** have Taxi plates affixed.



Can I drive for multiple ODBSs?

Yes, you can drive for multiple ODBSs, however signage that meets the regulations will need to be displayed for all of them.

You can display signage for multiple ODBSs simultaneously and do not need to take it down between jobs.

Your authorised ODBS may also have their own rules around multi-affiliation – you are encouraged to discuss this with them.

What if I take private bookings?

Just having a PTV authorisation is not enough to operate your own charter service – you will need an ODBS authorisation or association arrangement with an authorised ODBS as well.

If you have an association arrangement with an authorised ODBS, it may not cover all of your bookings (e.g. private bookings) – if you're unsure, check with your booking service.

What type of driver authorisation is required?

You will need a Passenger Transport Driver (PTD) authorisation if you are driving passengers for hire or reward. These are valid for 12 months and allow the holder to operate state-wide. More information is available on the DoT website:

www.transport.wa.gov.au/PTDhome

Find out more about PTVs

<https://www.transport.wa.gov.au/PTVhome>

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