

ON-DEMAND TRANSPORT REFORM

BENEFITS OF THE REFORM

The Government is proposing reform of Western Australia's taxi and on-demand transport industry to create a fairer, competitive and sustainable industry.

These changes will bring all operators under one simplified Act, delivering a fairer system for everyone, improved safety measures for passengers and promote innovation and competition in the industry.

The introduction of a short-term temporary industry funded levy will help fund the move to the new fairer system.



CUSTOMER

Customers will benefit from:

- More choice of transport providers as new players are encouraged to enter the market
- Greater competition will keep downward pressure on pricing
- On-demand Transport vehicles will be easily identifiable through clear signage
- Safety measures will be further improved by the inclusion of cameras for all taxi vehicles doing rank and hail work



DRIVER

Drivers will benefit from:

- A fairer system for all drivers
- More flexibility in where and when they work
- Less restrictive operating conditions
- The inclusion of improved safety measures such as cameras in regional areas
- Sharing the responsibility for passenger and vehicle safety



FLEET MANAGERS

Fleet Managers will benefit from:

- Less restrictions on how they operate their business
- The ability to directly authorise vehicles
- A simpler annual vehicle licence process
- Removal of inspections for vehicles less than three years
- Sharing the responsibility for passenger, driver and vehicle safety
- More flexibility in the type of fleet they can operate



BOOKING SERVICES

Booking Services will benefit from:

- Access to real time information about driver authorisations
- Greater flexibility to adapt their business models
- Improved online services and greater use of app technology
- Access to more drivers and vehicles
- Sharing the responsibility for passenger, driver and vehicle safety

For more information about the reform of the on-demand transport industry, please visit: www.transport.wa.gov.au